

Service Announcement

June 25, 2012

TO: CTS Vault Customers

Other Interested Parties

FROM: Gordon Ice, Manager

Storage Services

SUBJECT: Rate reduction for Enterprise Vault Storage

CTS is pleased to announce a reduction in the rate for WaSERV ("Vault") storage from the current rate of \$4.27 stored Gigabyes per month to \$2.27 stored Gigabytes per month. This change will be made effective on the June bill.

This change is in response to the recent rapid growth in use of the service CTS has seen with the implementation of the state's consolidated Exchange 2010 email service. Costs of the Vault service are remaining constant while usage increases, resulting in lower per-unit costs, and CTS is committed to passing on these savings when and where possible.

For questions about this announcement, please contact:

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